

# Getting Started

How to use the Imperial Knowledge Base

- [Welcome to the Imperial Knowledge Base](#)

# Welcome to the Imperial Knowledge Base

## What is this?

This is **Imperial Knowledge Base** — our central wiki for all processes, documentation, SOPs, and guides. Think of it like Confluence, but self-hosted and integrated with Mattermost.

## How to Log In

1. Go to [wiki.imperialnetworkph.com](http://wiki.imperialnetworkph.com)
2. Click **Login with Mattermost**
3. If you are already logged into Mattermost, you will be logged in automatically
4. If not, enter your Mattermost credentials

*Your Mattermost account IS your wiki account. No separate registration needed.*

## Key Concepts

Concept	Description	Example
<b>Shelves</b>	Top-level categories that group related books	"NOC Operations", "Network Infrastructure"
<b>Books</b>	A collection of pages about one topic	"BGP Configuration", "Shift Handoff Procedures"
<b>Chapters</b>	Optional sub-sections within a book	"Border Routers", "Route Reflectors"
<b>Pages</b>	Individual documents with content	"How to restart BGP session on VM2-INI"

## How to Create a Page

1. Navigate to the book where you want to add content
2. Click the **New Page** button (top right)
3. Give it a title

4. Write your content using the editor (works like Google Docs / Word)
5. Click **Save Page**

You can also use **Markdown** if you prefer - switch the editor in your profile settings.

## Tips

- **Search** - use the search bar at the top to find anything across all books and pages
- **Attachments** - you can attach files (PDFs, images, configs) to any page
- **Revisions** - every edit is tracked. You can view and restore previous versions
- **Tags** - add tags to pages for easier filtering (e.g., "mikrotik", "billing", "sop")
- **Favorites** - star pages you use often for quick access

## What Should Go Here?

- SOPs (Standard Operating Procedures) for every team
- Troubleshooting guides (network, billing, field)
- Server and router configurations
- Onboarding guides for new team members
- Meeting notes and decisions
- Anything the team needs to reference more than once

## Need Help?

Ask in **#town-square** on Mattermost, or message **@rodelo** or **@japs** directly.