

Welcome to the Imperial Knowledge Base

What is this?

This is **Imperial Knowledge Base** — our central wiki for all processes, documentation, SOPs, and guides. Think of it like Confluence, but self-hosted and integrated with Mattermost.

How to Log In

1. Go to wiki.imperialnetworkph.com
2. Click **Login with Mattermost**
3. If you are already logged into Mattermost, you will be logged in automatically
4. If not, enter your Mattermost credentials

Your Mattermost account IS your wiki account. No separate registration needed.

Key Concepts

Concept	Description	Example
Shelves	Top-level categories that group related books	"NOC Operations", "Network Infrastructure"
Books	A collection of pages about one topic	"BGP Configuration", "Shift Handoff Procedures"
Chapters	Optional sub-sections within a book	"Border Routers", "Route Reflectors"
Pages	Individual documents with content	"How to restart BGP session on VM2-INI"

How to Create a Page

1. Navigate to the book where you want to add content
2. Click the **New Page** button (top right)

3. Give it a title
4. Write your content using the editor (works like Google Docs / Word)
5. Click **Save Page**

You can also use **Markdown** if you prefer - switch the editor in your profile settings.

Tips

- **Search** - use the search bar at the top to find anything across all books and pages
- **Attachments** - you can attach files (PDFs, images, configs) to any page
- **Revisions** - every edit is tracked. You can view and restore previous versions
- **Tags** - add tags to pages for easier filtering (e.g., "mikrotik", "billing", "sop")
- **Favorites** - star pages you use often for quick access

What Should Go Here?

- SOPs (Standard Operating Procedures) for every team
- Troubleshooting guides (network, billing, field)
- Server and router configurations
- Onboarding guides for new team members
- Meeting notes and decisions
- Anything the team needs to reference more than once

Need Help?

Ask in **#town-square** on Mattermost, or message **@rodelo** or **@japs** directly.

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